Building Effective Relationships:

Core Skills for Compassionate Caregivers

Provide a

treatment

plan

rationale for

COLLABORATION



Inquire if the plan is acceptable to the parent

Acknowledge the parent's concerns and paraphrase concern

Model

flexibility

Apologize when

appropriate

Identify and adjust goals based on the family's culture, religion, or lifestyle

Compromise with the parent when determining the treatment plan

Acknowledge mistakes when appropriate

Inquire about parent satisfaction



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