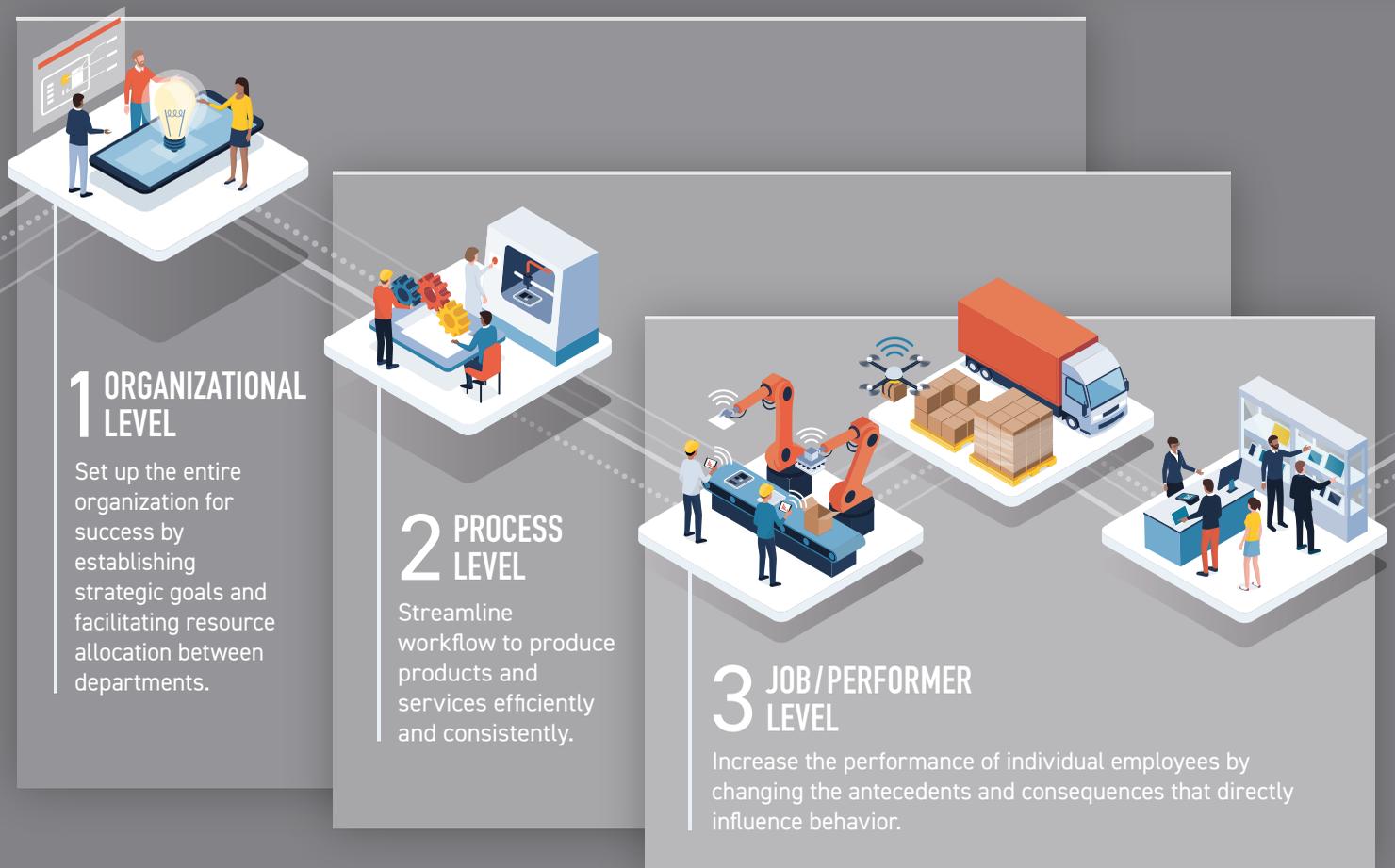


The **THREE LEVELS** of Analysis & Improvement in **BEHAVIORAL SYSTEMS ANALYSIS (BSA)**

BSA is all about looking at the big picture when it comes to performance improvements. The goal of BSA is to align the goals of the organization, business processes, and individual performers, so that changes at each level drive bottom-line results.



BSA—RELATED JOB TITLES:

Business Process Analyst

Process Improvement Manager

Process Engineer

Strategy and Execution Analyst

RECURRING JOB REQUIREMENTS:

- Work with SMES to identify process bottlenecks and build solutions supported by data
- Participate in business process reviews and develop process improvement recommendations
- Develop, document, and improve process maps/flows and standard operating procedures (SOPs) to develop best practices and drive key performance indicators (KPIs)
- Assist both internal and external stakeholders with creating team goals/competencies that align with the strategic goals/objectives of the overall organization

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TAKE A MORE COMPREHENSIVE LOOK AT BEHAVIORAL SYSTEMS ANALYSIS: <https://tinyurl.com/OBM-BSA>

IMPROVING LIVES THROUGH THE SCIENCE OF BEHAVIOR